

Education's Online Help Desk: A One-Stop Shop for NAMI Program Directors and Coordinators

We know it can be challenging to find the answers you need to make important decisions about your programs, especially if you are directing/coordinating multiple programs. To assist you in your search for fast facts, materials and general information we've created the Help Desk located at:

www.nami.org/eduhelpdesk



The Help Desk holds the answers to many frequently asked questions such as:

- Who can train to teach Basics?
- What are the qualifications to be a Peer-to-Peer Mentor?
- How do I notify NAMI of program director changes or upcoming trainings?
- What's the stipend for In Our Own Voice presenters?
- How can I increase attendance at my new Connection group?
- Where do I report data for Family-to-Family classes?

The Help Desk helps you manage your NAMI programs by providing the following resources:

- Policies and Procedures that govern each program
- Data reporting links
- FAQs for all of NAMI's signature programs
- NAMI PowerPoint program slides to be used for marketing
- Program directors' and coordinators' guides